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**From:** UCSF Academic Business Officers Group <ABOG-L@LISTSRV.UCSF.EDU> on behalf of Yang, Katti <Katti.Yang@UCSF.EDU>  
**Sent:** Friday, March 31, 2017 10:09 AM  
**To:** ABOG-L@LISTSRV.UCSF.EDU  
**Subject:** Re: One Job Opportunity!

## Job Opportunity #1 -

Job ID: 46862BR

Assistant Health Care Facilitator

Department: Health Care Facilitator Program/Human Resources

Location: Laurel Heights

The Assistant Health Care Facilitator uses skills and experience as a seasoned, experienced professional, with a comprehensive understanding of the healthcare environment, health plan design and health care delivery, and University policies and procedures. Demonstrates good judgment in selecting methods and techniques for obtaining solutions and developing recommendations where analysis of situations and data requires a review of a variety of factors. General instructions may be provided on new assignments, projects and initiatives.

The Assistant Health Care Facilitator is an important member of the team whose core functions include full program responsibility for the retiree population, including case resolution, the development of educational programs for the population and collaboration with both the UCSF Retiree and Emeriti Association. This role also independently responds to and manages the full scope of moderately complex and sensitive employee issues directed to the UCSF Health Care Facilitator program. This role also independently responds to and manages the full scope of moderately complex and sensitive employee issues directed to the UCSF Health Care Facilitator program.

### HUMAN RESOURCES / HEALTH CARE FACILITATOR PROGRAM

The UCSF Health Care Facilitator Program serves a broad and complex population of employees, retirees and all of their dependents for both UCSF campus and UCSF Medical Center. This specialized, employee support and ombuds-like program provides confidential support, consultation and intervention on complex health insurance issues which employees/retirees have been unable to resolve themselves. The program also provides education to the served populations to increase their skills as healthcare consumers.

For additional information and/or to apply online: <http://bit.ly/2o2lZdK>

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